



Frequently Asked Questions – Mobile Banking

What is mobile banking?

Mobile banking gives you access to your accounts through your mobile device. Members have the option to download our mobile app or to sign up for Text banking or Alert Banking.

What devices can be used for Mobile Banking?

Apple and Android phones can download the app from their app stores on their phones and/or tablets. Other smartphones can access the site by typing:

<https://mobile.fiapps.com/OCFF/webkit/>

How can I enroll in Mobile Banking?

Members must be enrolled in online banking before they register for mobile banking. Members can either log into their online banking and hit the mobile tab and register their phone, or they can go directly to the app store (for Apple and Android) and download our app.

Do I need to create a user ID and new password for mobile banking?

No. The sign on and the password you use for online banking is the same one you enter for mobile banking.

What accounts can I access with my mobile app?

With the mobile app, you have access to your savings, checking and loan accounts.

Can I make deposits with my mobile app?

Yes, our members can make check deposits through the mobile app using their device's camera.

Can I pay bills from my mobile app?

Yes. If you have a checking account and have set up bill pay from your Online Banking account, you can pay bills from your mobile app.