



Effective August 14, 2020

**Mortgage Servicing Disclosure**

Please direct all mortgage related borrower complaints and inquiries to the following:

Ocean Financial Federal Credit Union  
45 Atlantic Avenue  
Oceanside, New York

(516) 577-9744

As a Federal Credit Union we are not required to register with the Superintendent of the State of New York; however, you may also file complaints and obtain further information about our credit union by contacting the New York State Department of Financial Services Consumer Assistance Unit at 1-800-342-3736 or by visiting the Department's website at [www.dfs.ny.gov](http://www.dfs.ny.gov).